



Friday, 22 May 2020

To our school community,

Re school bus services and what the new physical distancing measures mean

I know each of you would be working hard to get ready for the full-time return of your students next week but I want you to know we are ready and here to help.

State Transit has been there to drop off and pick up your students every school day throughout COVID-19, and we'll be there again on Monday as your classrooms fill.

Earlier this week the NSW Government announced new physical distancing measures for public transport. These physical distancing measures do not apply to dedicated school services, which are the buses we deliver to your school gates.

On non-dedicated school services, school students and people who require assistance, such as those with disability, will be given priority access. No school children will be turned away, even if this means physical distancing won't always be possible on non-dedicated school services where there are capacity limits for customers.

Our increased cleaning regime is still in full swing. The entire bus fleet is sanitised daily, with a focus on high-touch areas like handrails, stop buttons and Opal readers.

Please encourage students travelling with us to tap on and tap off with their Opal card, which helps us better understand travel patterns and service capacity. We will continue to work with schools and monitor school services over the coming weeks.

I'm proud State Transit's bus drivers have kept our 570-plus dedicated school bus services running throughout the Coronavirus outbreak, and we've done so safely.

From one essential workforce to another, we'd like to thank you for the work you do. Like myself, many of my State Transit colleagues have school-age children and we appreciate the role you play in educating our children as we go about our daily lives.

The safety of your students and our bus drivers remains my top priority. If you have any concerns during this time please contact your local State Transit depot.

Kind regards,

Daniela Fontana
Executive Director Customer Operations
State Transit Authority